Clean Truck Program User Journey | 22 March 2022
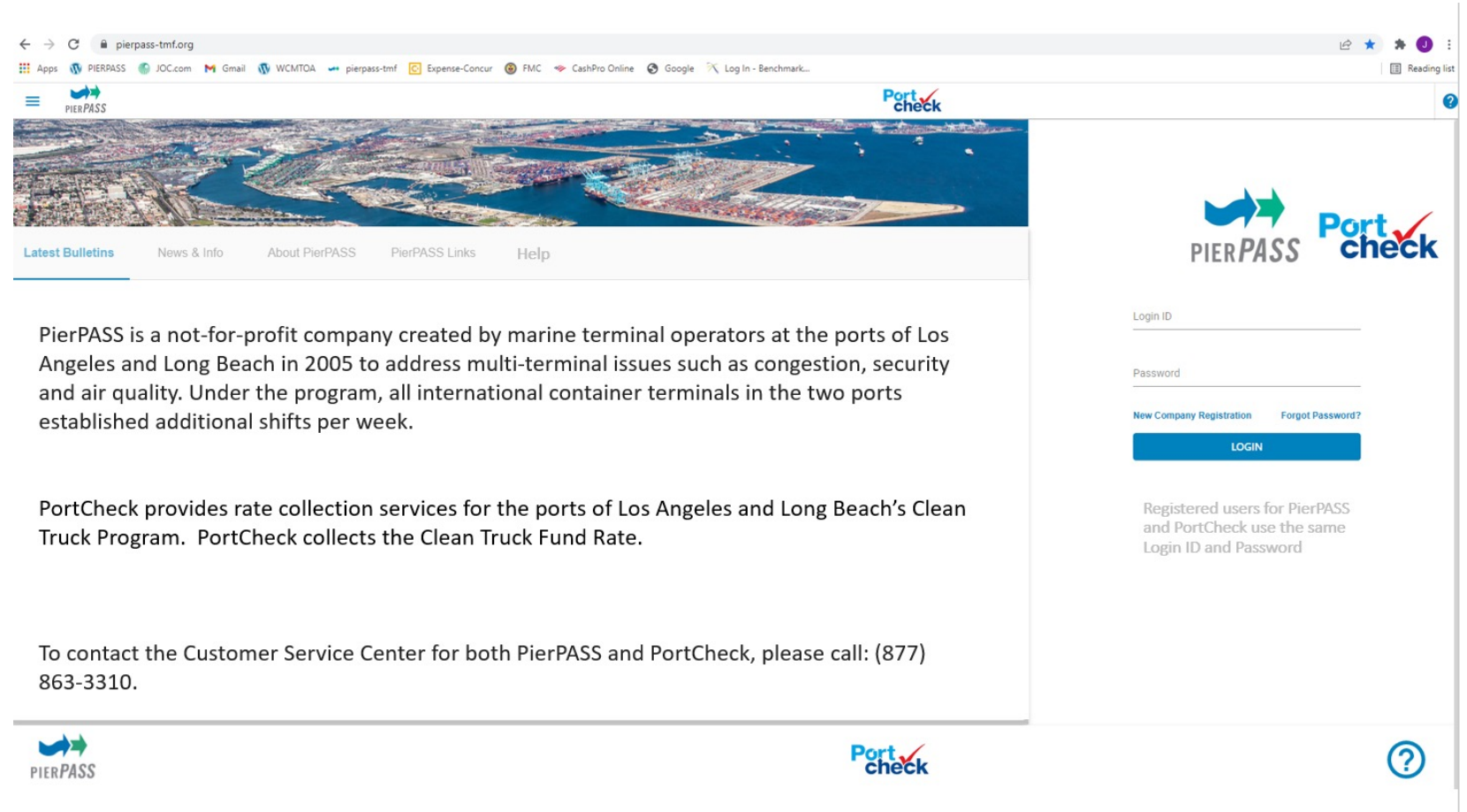
User Experience | Website sign-in

Registration and Login are at
www.portcheck.org

Or at

www.pierpass-tmf.org
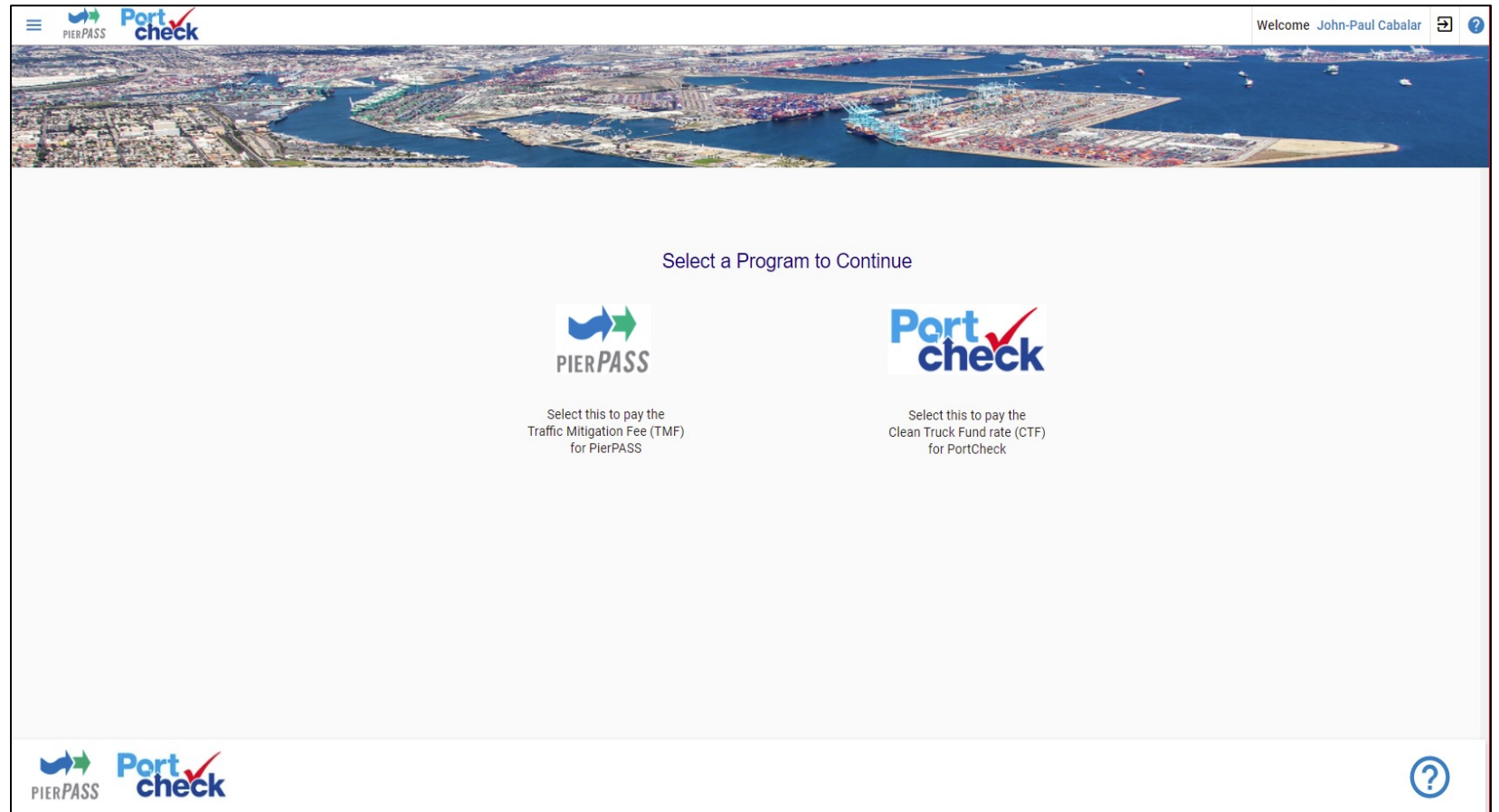
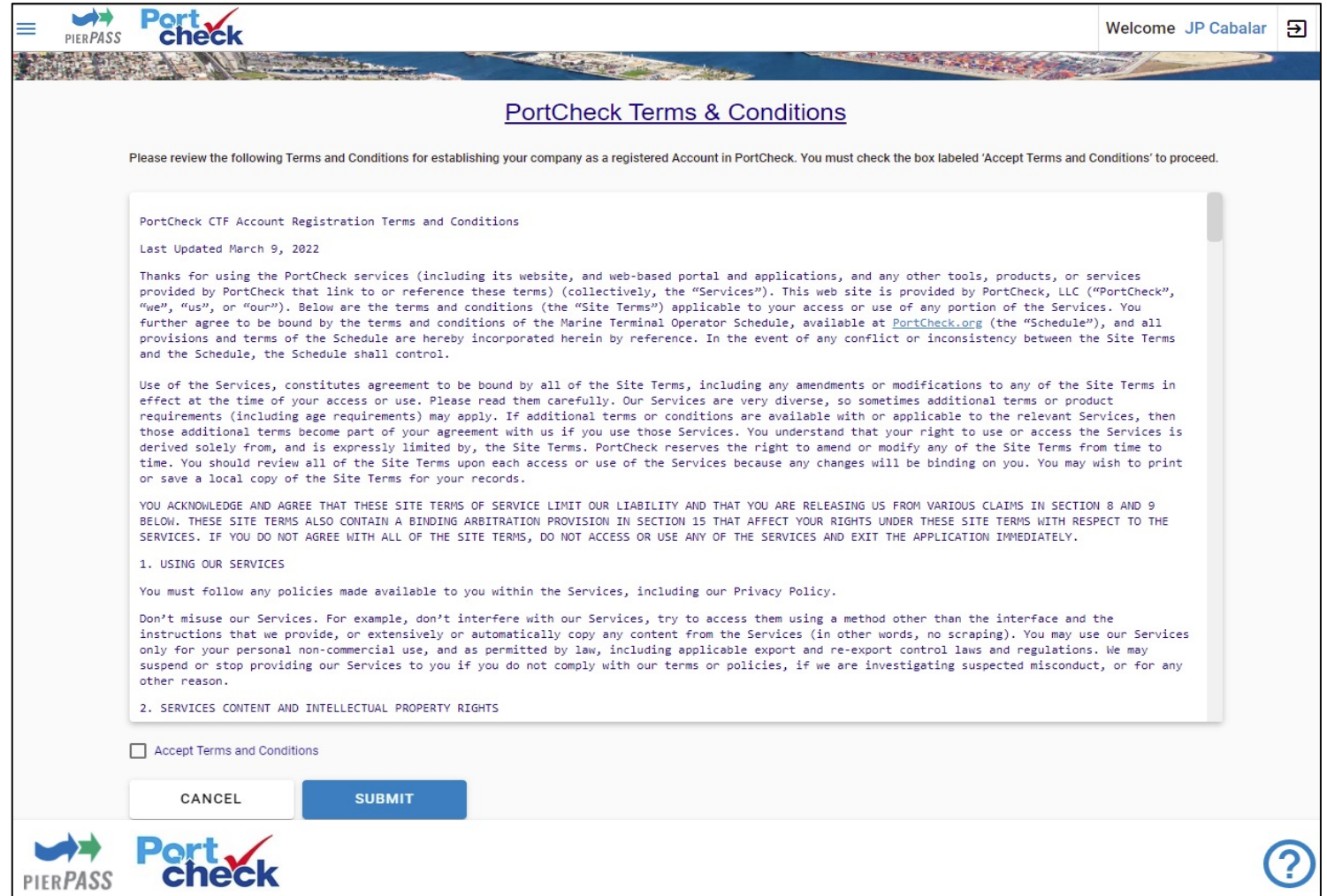The PortCheck and PierPASS Login ID and Password are the same

User Experience | Program selection

After signing-in, users will have the option to choose PortCheck or PierPASS

User Experience | Terms and Conditions

Existing PierPASS users will get the PortCheck Terms & Conditions page the first time they sign in to PortCheck.

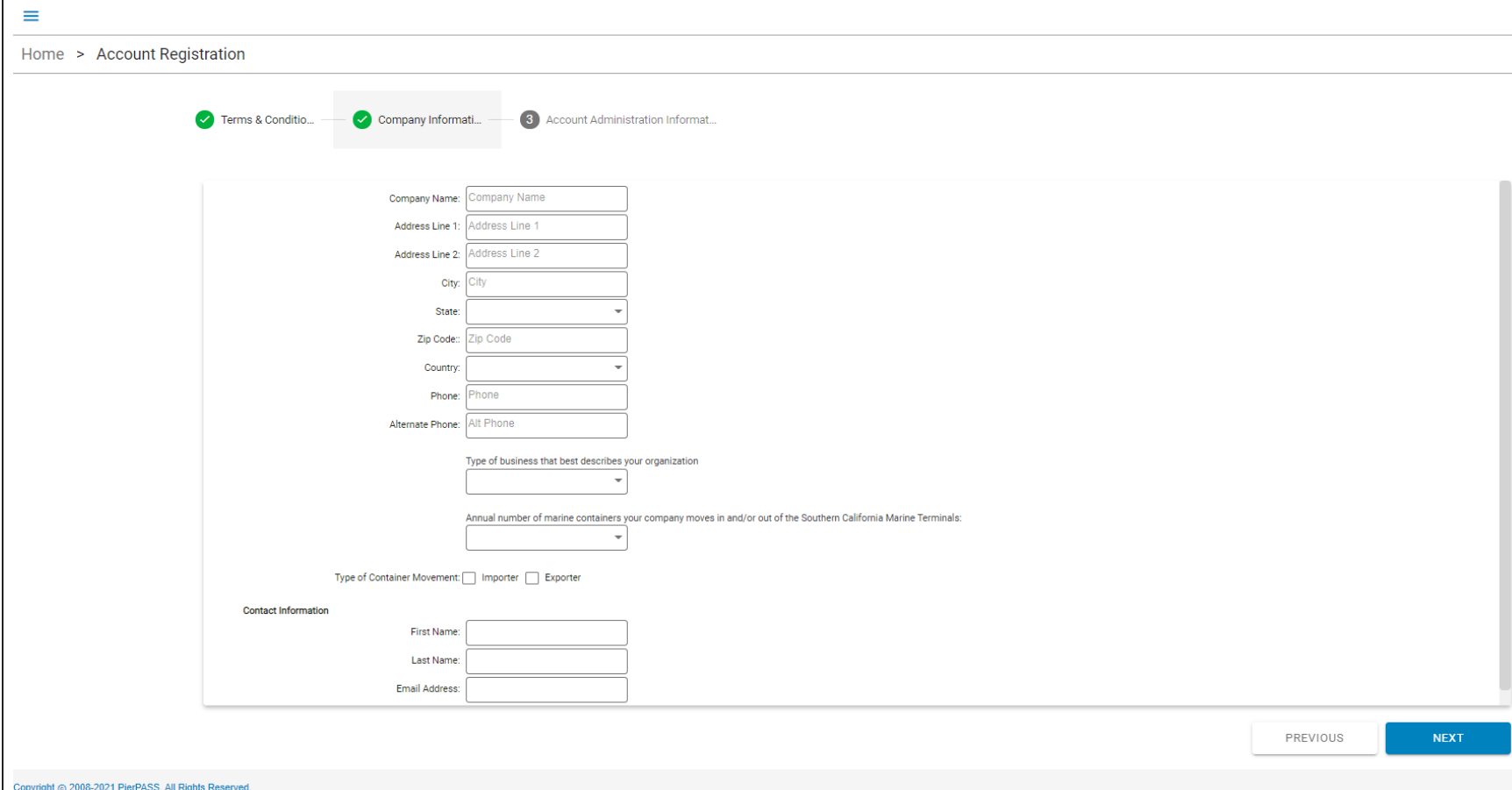# **User Experience** | Registration

Access to the Clean Truck Program Fee home page and registration is at www.portcheck.org

and

www.pierpass-tmf.org

User Experience | CTP Fee Management

The Account Summary screen is the default page for the customer

User Experience | CTP Fee Management

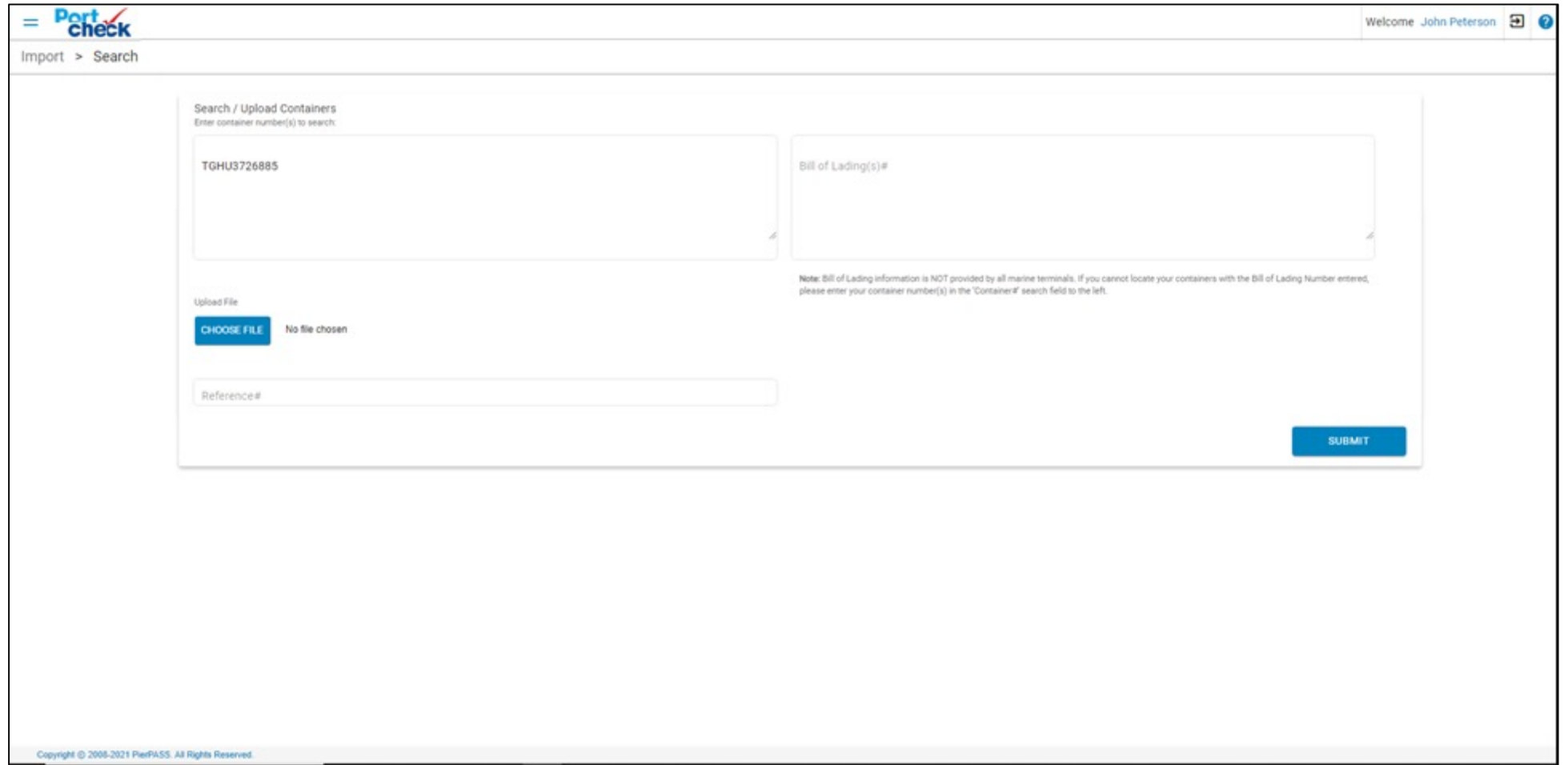Action Menus makes it easy to manage accounts.

CTP User Experience:
Import Claim Process

User Experience | Import Search

Customers can claim import containers by manually entering, pasting, or uploading from a file

User Experience | Import Search

The current status of the containers will be displayed showing eligible and non-eligible containers

Import Search   ✕

[CANCEL]   [CLAIM FOR INVOICING]

ELIGIBLE CONTAINERS

The following containers will be added to your account and require payment:

Container#	Status	Message	Reference#	Hold	Size	Exempt	MTO	Vessel/Voyage	Remove
JPCU2112089	Active	Available to claim		Yes	40	No	TTI	MSC KATIE-049N	🗑
MRKU3303600	Active	Available to claim		Yes	40	No	TTI	MSC KATIE-049N	🗑
CSNU6108100	Active	Claimed by your company		No	40	No	PierA	CSCL YELLO-035E	🗑

Count : 3

NOT-ELIGIBLE CONTAINERS

The following containers are not eligible to be claimed and paid by your account at this time.

Container#	Status	Message	Reference#	Hold	Size	Exempt	MTO	Vessel/Voyage	Remove
CAIU7647958	Active	Claimed by another company		No	40	No	WBCT	-106N	🗑

Count : 1

Port check

User Experience | Import Search (Direct Pay Only)

Direct Pay customers enter payment information to complete the claim process

User Experience | Import Claim List

The system displays all active containers claimed by the customer

User Experience | Pending List

Containers claimed by the customer but not announced by the terminal appear on the Pending List

User Experience | Fees Due (Direct Pay)

Containers claimed by Direct Pay customers in pending status show on the Fees Due screen once announced by the terminal
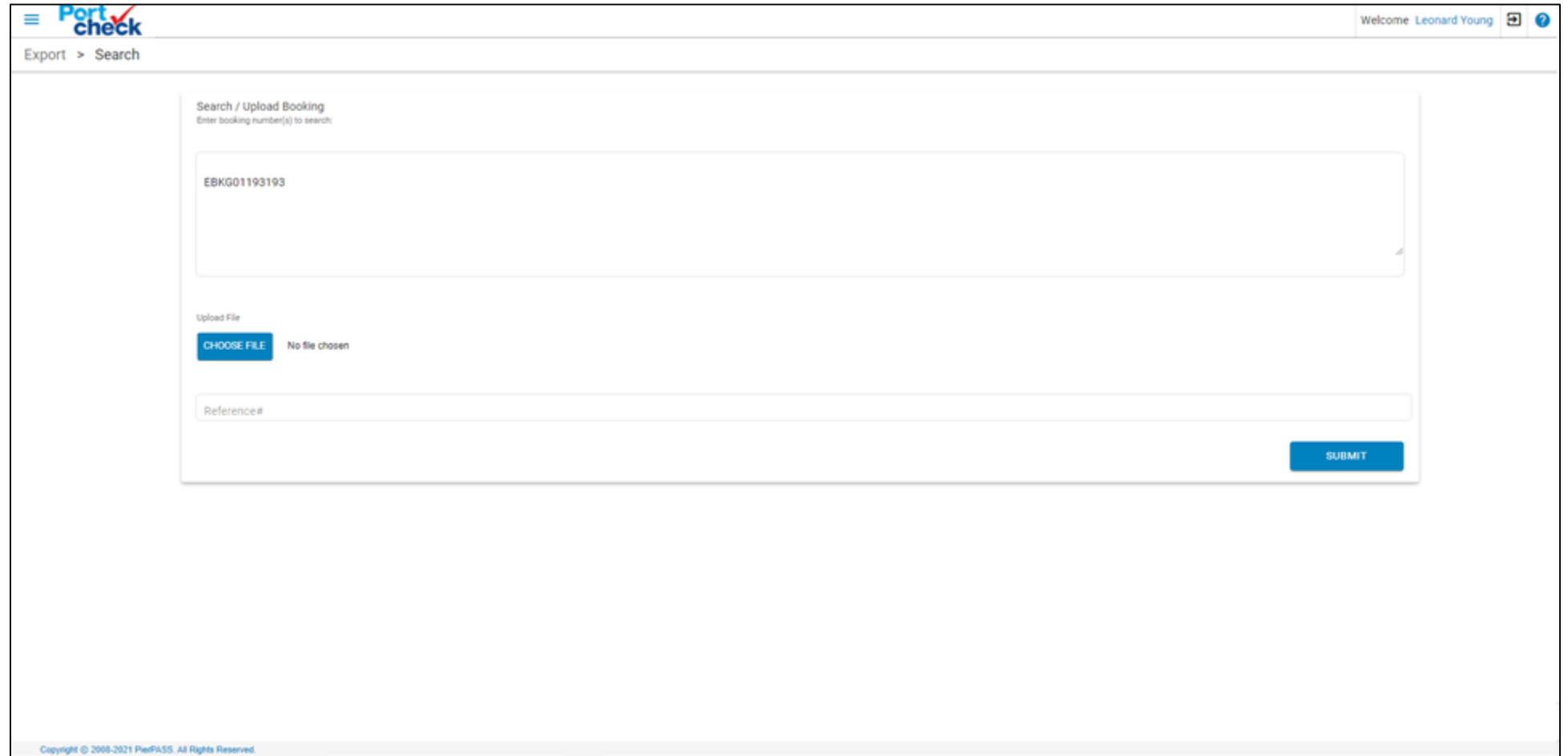
CTP User Experience:
Export Claim Process

User Experience | Export Search

Customers can claim export bookings by manually entering the booking number, pasting, or uploading from a file

User Experience | Export Search

The current status of the bookings will be displayed showing eligible and non-eligible bookings

User Experience | Export Claim List

The system
displays all
active
bookings
claimed by
the customer
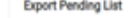
User Experience | Export Pending List

Bookings claimed by the customer but not announced by the terminal appear on the Pending List

User Experience | Export Fees Due (Direct Pay Only)

Containers in-gated against claimed bookings show on the Fees Due screen for Direct Pay customers

CTP User Experience: Account Management
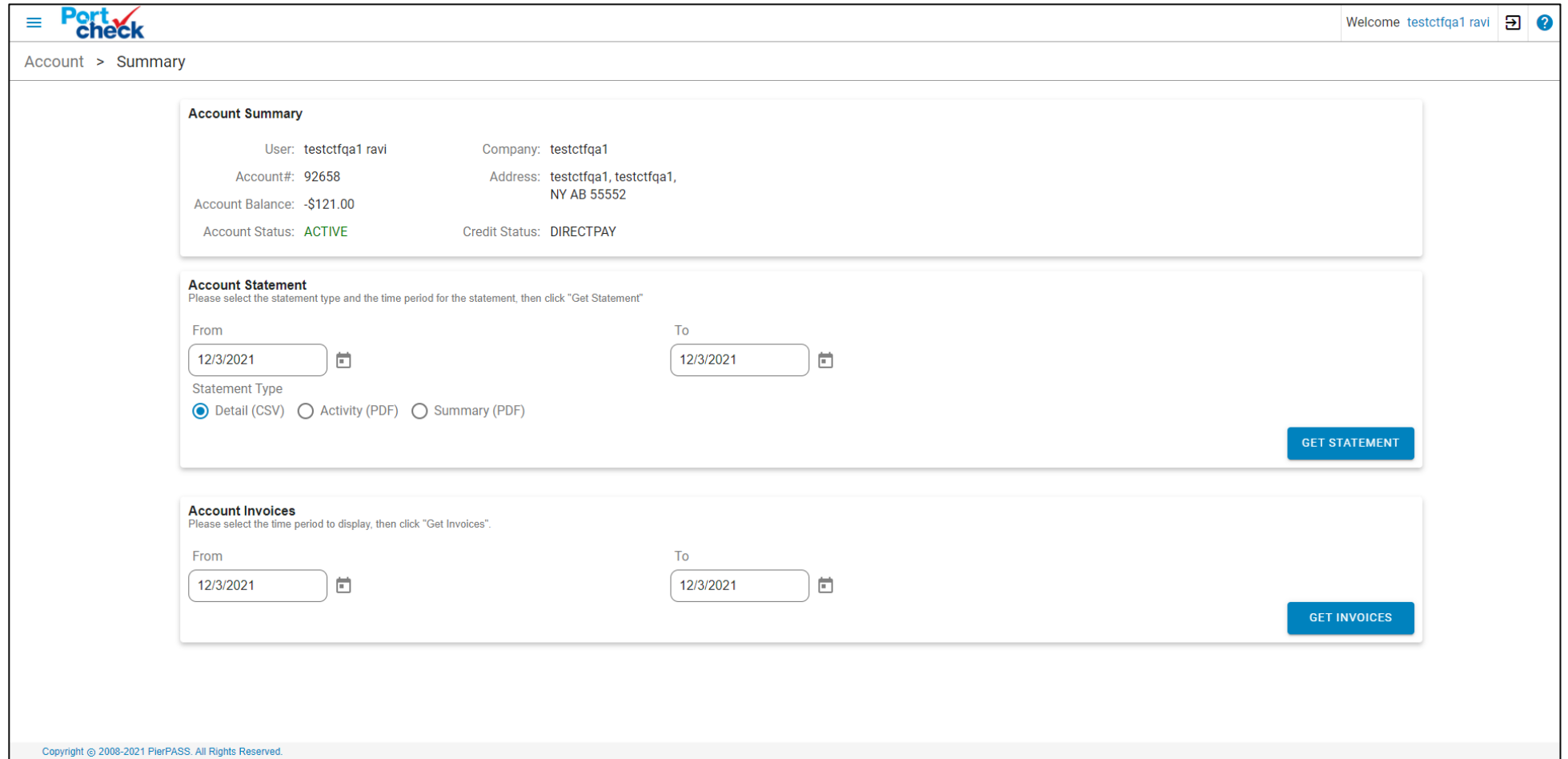
User Experience | Account Summary

Displays:

- Balance needed to clear charges

Ability to:

- Report on container activity

- Retrieve invoices

User Experience | Refund Request

Customers can request refunds if they have a credit balance

User Experience | Add Funds (Credit Card)

Direct-Pay customers can add funds to their account to pay for future claims

User Experience | Company User Administration

Company Account Admins can manage their users

User Experience | Alert Subscription

Customers can set up notifications for different container or account events

User Experience | Company Profile

Company Admins can manage their company's profile including roles and invoice recipients
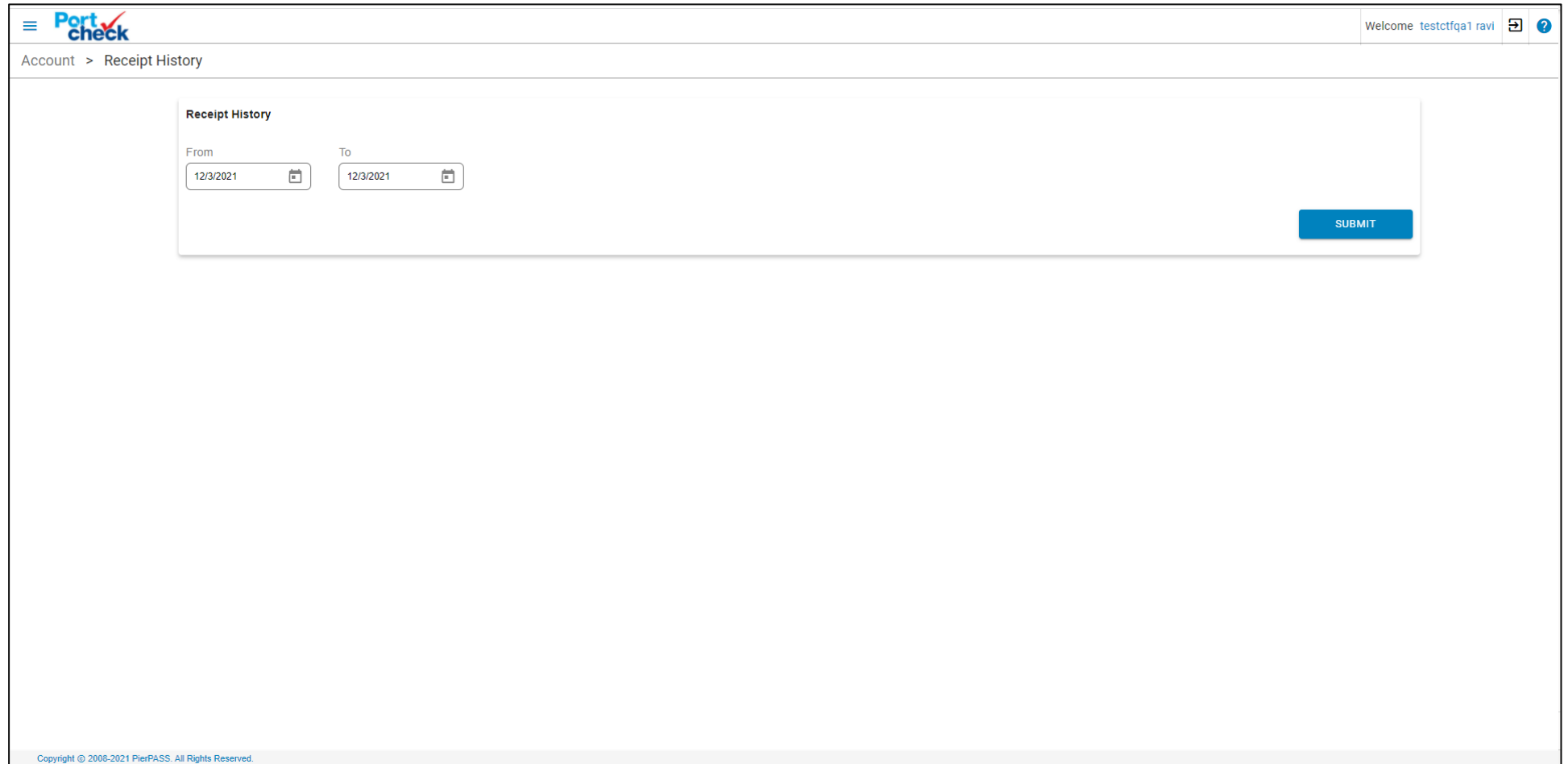
User Experience | Receipt History (Direct Pay)

Customers can request a receipt history for a given date range

Thank You